

## Policy Statement and Good Faith Estimate

The goal of Clearly Speaking Therapy is to provide the highest quality speech and language services. We encourage your input and strive to include the family in the therapy process. Your commitment to supporting your child throughout the course of therapy is very important in terms of your child's progress. We have the following policies for our clients and families.

- ❖ Clearly Speaking Therapy's evaluation fees are dependent upon the area of concern and type of evaluation needed. The clinician will discuss the fee with you prior to scheduling an evaluation appointment.
- ❖ Clearly Speaking Therapy charges a therapy rate of \$140 per 60-minute session, \$105 per 45-minute session and \$70 per 30-minute session for in-person and telehealth appointments. To foster parent involvement and home carryover, consultation is part of every session. Therefore, the final ten minutes of 60-minute appointments or the final five minutes of 45-minute and 30-minute appointments are reserved for review of the session, discussion with the parent and ideas for home practice. Additional consultation time is available, at the rate of \$140 per hour.
- ❖ The length of treatment is dependent upon many factors. Some children will require short-term therapy across several months whereas other children will require ongoing, long-term therapy over the course of months and/or years. Following the evaluation, your clinician will discuss the frequency and duration of therapy you may anticipate specific to your child's circumstances.
- ❖ You are entitled to receive this information as a Good Faith Estimate of what the total charges could be for therapy services provided to your child. Based on the fees noted above, most children attend one to two sessions per week. It is not possible for your clinician to know, in advance, how many therapy sessions may be necessary or appropriate for a given child. Your total cost of services will depend upon the number of therapy sessions your child attends. The number of visits that are appropriate in your child's case, and the estimated cost for those services, depends on your child's needs and what you agree to in consultation with your clinician. You are entitled to disagree with any recommendations made to you concerning your child's treatment and you may discontinue treatment at any time.
- ❖ Payment is due at the time of service. We do not accept insurance. If your insurance company is paying for our services, you must pay us directly and ask your insurance company to reimburse you. We will provide you with a monthly statement which will include dates, codes, and fees you may need when contacting your insurance company. We must ask that you deal directly with your insurance company as we are not responsible for collecting payments for you.
- ❖ A treatment plan is written for your child soon after starting therapy. The initial treatment plan is free of charge. At regular intervals as stated in the treatment plan, your clinician will write a progress report including a new treatment plan, which costs \$100. Any additional reports or letters requested by you may incur additional charges. Please ask for details.

- ❖ Your therapy appointments are scheduled for the same time each week. Arriving promptly is essential to have the full session. Therapy must end at the scheduled time.
- ❖ Consistent attendance for therapy is essential for progress. Please schedule other activities around your therapy time. Per three-month period, you may have one week of excused cancellation. To avoid cancellation charges, all other cancellations need to be made up. Make up availability may be limited. Please give at least 24 hours' notice for cancellations. In case of illness, you may cancel up to three hours prior to your appointment. Late cancellations will be charged for half the regular rate of the session. If you miss an appointment without giving notice, you will be charged for the full session.
- ❖ If your child is sick, they may return to therapy once they are symptom free and have been fever free for 24 hours without fever reducing medications.
- ❖ You are requested to remain on the premises while your child is in therapy. Please be available to assist your child with toileting if necessary.
- ❖ Clearly Speaking Therapy aims to provide confidential services. While in the waiting room, you may overhear confidential information. It is your obligation to maintain confidentiality.
- ❖ Please refrain from loud cell phone use and excessive noise to ensure a quiet environment for your child's therapy.
- ❖ We must ask that no food or drink except for water be brought into our waiting room and therapy rooms unless otherwise specified by your clinician.
- ❖ It is important to note that we do not follow the public schools' inclement weather status. If your clinician is unable to provide therapy for your child due to the weather, they will contact you prior to your session to cancel for that day. If you feel the weather is not conducive for you to travel, please notify your clinician directly as soon as possible.
- ❖ In addition, Clearly Speaking Therapy does not follow the public schools' holiday calendar. If your clinician must cancel an appointment on a holiday, you will be notified. If you have questions about your scheduled appointment, please contact your clinician to confirm and do not assume that your appointment has been cancelled due to a holiday.

Thank you for your cooperation! We look forward to working with you and your child. As always, should you have any questions, please do not hesitate to ask.